



**St Stephen's Gate Medical Partnership
Patient Participation Group
Newsletter September 2022**



Emergency Bags

The Patient Participation Group (PPG) raises money from the sale of books at both practices. These funds are for the benefit of everyone who works for or attend the practice.

The first purchase has been two emergency kits situated centrally – one in St Stephen's Gate and one in Newmarket Road. It is a need the practice identified because of an increase in emergencies.



These will be invaluable for responding to patients who collapse in the surgery.

DVD's - Books on tape

As the books have been so successful we are considering adding books on tapes and DVD's. So if you have any books or DVD's why not donate them to the PPG.

Also, we are always looking for new PPG members. If interested to know more, contact the surgery.

Noreen Neal (Chair)

Seasonal Flu (& Covid Booster) Clinics

Saturdays 15th & 29th October

The Practice is holding a Flu vaccination clinic on Saturday 15th October. We are hoping to also give Covid boosters to those eligible.

This clinic is bookable now so please either book on-line or contact the Practice to secure your appointment.

There will be some appointments throughout the week for those unable to attend the Saturday clinic.

Vaccination against these infectious diseases is very important so please do take up the offer!

CHITCHAT

WHEN?

The first Thursday of the month

WHERE?

The Old Hospital Chapel
150 yards behind St Stephens Gate practice.

Come along for a chat and a drink.



CONTACTING THE SURGERY

Please use the website for non-urgent queries and the telephone for urgent and same-day queries

N2S - Norwich & Norfolk Surgical Ltd

St Stephens Gate Medical Practice also organises and runs a surgical service for patients from across the county. We provide cataracts, hernias, hands and skin surgery which helps alleviate the waiting times at the hospital.



The service is provided by staff and clinicians separate to the general practice team. By providing this service, we are able to bring resilience and sustainability to our general practice service and it is of a benefit to all patients. We recently took on hospital patients to help reduce long waits in the system. This service is entirely an NHS service and is not private.

National Awards

St Stephens Gate Medical Practice has been nominated for the fifth time in four years for a national award.

This year, judges at the national General Practice Awards have nominated St Stephens Gate Medical Practice for GP Team of the Year based on our Prescribing Hub, as well as also

handing our Nursing Team a nomination for the Practice Nursing Award.

We are all very proud of all our team members and delighted they have been chosen among the best in the country.

This follows previous nominations of James Foster (Practice Manager of the Year nominee), Dr Jeanine Smirl (GP of the Year nominee) and our Patient Services team (Team of the Year).

