

# Home Visiting Pathway

Request for medical care made by patient (usually by telephone) to GP or other clinician and backed by appropriate protocols

**Can the medical problem be managed by telephone advice?**

**YES**

GP provides telephone advice +/- prescription

**NO**

Can the patient travel by car to the surgery without causing undue suffering or a dangerous deterioration in the patient's condition?

**YES**

Arrange for the patient to attend the surgery in a timescale befitting the medical condition

**NO**

Is there a reason to believe that the condition is of such an acute and serious nature that immediate transfer to hospital for specialist diagnostic or treatment facilities is indicated?

**YES**

Arrange ambulance transport immediately to hospital. If clinically indicated, practitioners may prepare the patient for transport.

**NO**

GP will arrange an appropriately timed visit to patient's home. (In some situations the GP may arrange assessment by another member of the Primary Health Care Team – e.g. District Nurse)